

JJ Optical

Contact Lens Patient Agreement

A contact lens is a medical device in contact with the tissues of your eye; therefore, it must be fit appropriately to maintain the health of your eyes. A contact lens prescription can only be determined by the careful observation of the lens on the eye and the eye's response to the lens. By law a contact lens prescription is valid for only one year. All patients are required to come in for an annual contact lens exam. Contact lens exams have a separate charge that is not included in your routine exam and may not be covered by your insurance.

The Comprehensive Eye Exam

Before you can be fit with contact lenses, a complete medical and refractive eye examination is necessary. This exam is critical to assure the good health of your eyes and to rule out the possibility of any unsuspected, underlying condition that may prevent contact lens use.

The Contact Lens Fitting

Every contact lens wearer must go through the fitting process every year. The contact lens fitting fee is not included in the comprehensive exam cost and many insurance companies do not cover this fee. Please speak to the optician about your specific insurance benefits.

The goal of the contact lens fitting is to find the most appropriate contact lens for each patient's optimal vision and comfort. An enormous variety of types, materials, sizes, and colors are offered. We are committed to taking the time and effort to fit your contact lenses properly. Although many patients will only need one fitting session, sometimes this process requires several appointments. We will not finalize the contact lens prescription until both the patient and the doctor are satisfied with the fit and visual acuity of the lens. We will provide one set of trial lenses. Dispensing of trial lenses will only occur at the time of the original exam and scheduled follow-up visits when a change is required. No trials will be dispensed at any other time. Please order your contact lenses at least two weeks before you run out.

First Time Contact Lens Wearers

All first time contact lens wearers will be trained on insertion and removal of their lenses, as well as caring for and cleaning their specific lenses. Training sessions will not exceed 30 minutes at a time. If more time is needed, an extra training session can be scheduled for a different date. After successfully inserting and removing the contact lenses, a one- to two-week follow-up visit will be scheduled.

Follow-up Appointments

Follow-up appointments are required for first-time lens wearers and anytime there is a significant change in prescription. There is no charge for follow-up visits during the first 60 days. A follow-up visit allows the doctor to verify the fit of the lens, the health of the eye, and the quality of vision before finalizing the prescription. Prescriptions will not be finalized for patients who do not keep their follow-up appointments. Contact lenses can be ordered once the prescription has been finalized.

Refunds

There will be no refund on custom contacts, opened boxes of lenses, or colored lenses. There will be NO refund of the exam or fitting fees.

By signing this form you are stating that you have read and understood the above information and consent to the policy as stated.

Patient/Guardian Signature _____ Date _____